



## 24 Hours Refund

As part of our Customer Commitment for customers who book direct on <https://www.kenya-airways.com/en-us/> for flights originating from the US; Customers have up to 24 hours after booking to cancel it for any reason and receive a full refund.

Your refund will be processed within ten days of submitting the request to [Online Refund Form](#). Please remember to quote the 24hrs full refund policy in the form before submitting. Any date changes requested are subject to the applicable fare conditions.